



# **Health Care Benchmarking and Performance Evaluation: 120 (International Series in Operations Research & Management Science)**

*Yasar A. Ozcan*

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One of the most pressing problems in today's health care system is performance evaluation. Performance evaluation in health care goes well beyond financial and efficiency issues directly to matters of life and death. Health Care Benchmarking and Performance Evaluation applies the analytical framework of Data Envelopment Analysis methodology to provide health care administrators with specific benchmarking tools for performance evaluation. Most important, the book provides health care practitioners and administrators with information of what is lacking in specific aspects of performance and then outlines the ways how these performance inadequacies can be improved.

Professor Ozcan is a professor of Health Administration at Virginia Commonwealth University and the Editor-in-Chief of the journal, *Health Care Management Science*. He has written a book that will have wide use in the academic and practitioner health care communities. It is a book that will be particularly influential in the application and utility of performance measures in the health care systems worldwide.



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