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*Jenny Ure, Gudrun Jaegersberg*

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The biggest problems faced by those responsible for designing and managing computer systems are often not technical - they are 'socio-technical.' Invisible Architecture identifies strategies for designing software around the cognitive, social, cultural, political, economic, organizational and business processes affecting companies. The book provides an introduction to the design and management of 'socio-technical systems' using examples of portals, supply chains, ebusiness and elearning systems.



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